



## Parent/Guardian Financial Agreement Terms

By signing this agreement, I acknowledge and agree to the following:

### Payment Responsibilities

- I agree to make all payments required to fulfill our financial obligations by the due dates listed. This includes both club and team fees.
- I understand that my commitment is for the **entire 2026 - 2027 season, ending May 31, 2027**, and that I am responsible for all AC Marin club and team fees and costs during this period.
- If my child leaves the team for any reason other than a season-ending injury, I remain responsible for **all AC Marin club and team fees and costs through May 31, 2027**. No refunds will be issued. *If a player is unable to participate in soccer activities due to physical or mental health condition, as documented by a licensed healthcare provider, the club may approve a temporary pause of team fees for the duration of the medically necessary absence.*
- If a player leaves the team early for anything other than season ending injury that has been documented by a licensed healthcare provider, the family will also be responsible for a **\$300 team inconvenience fee** paid directly to the team.
- Players with outstanding balances will not be eligible to participate in future tryouts or team selections with AC Marin or other local organizations until all balances are paid.
- If a member becomes delinquent on payments, the player's pass may be revoked and the player may be placed **"Not in Good Standing."** Players in this status may not participate in any AC Marin events until their account is brought current.
- If financial difficulties arise, families are encouraged to contact the club. AC Marin will make reasonable efforts to assist when possible.
- Accounts that remain in arrears may be referred to a **collection agency**, and an administrative fee will be added to cover collection costs.

### Additional Team Expenses

Families are responsible for their share of additional team expenses, which may include but are not limited to:

- Tournaments
- League fees
- Referees
- Team equipment
- Coaches' travel or expenses
- Other team-related costs

These expenses are **separate from club fees, uniform fees, and team event fees**

### Financial Assistance

Families receiving financial assistance agree to the following:

- Financial assistance recipients are required to volunteer at club-sponsored events or assist with club responsibilities.
- If a player receiving financial aid leaves the team before the end of the season, the family becomes responsible for **the full cost of the season without financial aid**.

### Team Participation Expectations

AC Marin is a team-based program, and participation is expected.

- If a player misses a game or competition without **24 hours' notice** to the coach, the following fines will apply to the team:
  - First offense: **\$50**
  - Second offense: **\$100**
  - Each additional offense: increased accordingly
- After **four unexcused absences**, a player may be removed from the team without a refund (injuries and emergencies)

excluded).

- If removed under this policy, the family remains responsible for all remaining season expenses and the **\$300 team inconvenience fee**.

### Participation With Other Teams

- Players must receive permission from their **coach and the Director of Coaching (DOC)** before guests play or participating with another team or club.
- Unauthorized participation will result in the following fines paid to the team:
  - First offense: **\$50**
  - Second offense: **\$100**
  - Each additional offense: **\$200**

### Unauthorized Team Registration

Parents may not enroll their team in non-AC Marin sanctioned leagues, tournaments, or games without written permission from the Director of Coaching (DOC).

Violation of this policy will result in a **\$300 fine**.

### Referee and Spectator Conduct

AC Marin always requires respectful behavior toward referees.

- Parents and spectators may not:
  - Address referees directly
  - Suggest calls or decisions
  - Criticize, harass, intimidate, or argue with referees before, during, or after games
- Any AC Marin parent or spectator who receives a **red card** will:
  - Be fined **\$200** (paid to the team, not the club)
  - Be suspended for **five matches**
- The team manager, coach, or club may impose this fine.
- The fine must be paid within **10 days**, or a **\$50 late fee** will be applied.

### Financial Assistance Program

AC Marin allocates a portion of its pricing structure to provide financial assistance for families demonstrating financial need.

- Players selected for a team may request a financial aid application.
- Applications must include required documentation.
- Approved applicants will receive a reduction in club fees, calculated as a percentage of estimated club costs.
- The maximum financial aid award is **50% of club fees**.

Families receiving assistance are expected to:

- Complete required volunteer hours
- Assist with club responsibilities

Important notes:

- Financial aid applies only to club fees and does not cover team fees.
- Team fees must still be paid in full and on time each month.
- If a player leaves the team before the season ends, the family must **repay any financial aid received and cover the full season cost**.

### Payment Authorization & Chargeback Policy

By signing this agreement, the Parent/Guardian authorizes AC Marin to charge the payment method provided for all club fees, team fees, and any additional costs described in this agreement, including applicable late fees, fines, and administrative charges.

The Parent/Guardian confirms that all charges related to participation in AC Marin are valid, authorized, and agreed upon under the terms of this agreement.

The Parent/Guardian agrees not to initiate a chargeback, payment reversal, or dispute with their bank, credit card company, or payment provider for any charge that complies with the terms of this agreement.

If a charge appears incorrect, the Parent/Guardian agrees to contact AC Marin directly to resolve the issue before initiating any dispute with a financial institution.

### Payment Disputes & Resolution Procedure

Any dispute regarding an invoice, fee, or charge must be submitted **in writing to AC Marin within seven (7) days of the charge date.**

Failure to submit a dispute within this time frame will be considered acceptance of the charge as valid and accurate.

AC Marin will review any written dispute and respond within a reasonable timeframe. Both parties agree to make a good-faith effort to resolve the matter before pursuing any external dispute process.

Participation in club activities may be suspended while a payment dispute is under review.

### Chargebacks & Unauthorized Disputes

If a Parent/Guardian initiates a chargeback, payment reversal, or payment dispute with a financial institution for a charge that is consistent with this agreement, the following conditions will apply:

- The account will immediately be placed Not in Good Standing.
- The player will be suspended from all AC Marin activities, including practices, games, and tournaments.
- The player will not be eligible for future participation, tryouts, or registration with AC Marin until the matter is resolved.

The Parent/Guardian will remain responsible for:

- The original amount owed
- Any chargeback fees imposed by the payment processor or financial institution
- Any administrative costs incurred by the club in responding to the dispute

A \$100 administrative chargeback processing fee may be added to the account for any dispute filed with a financial institution.

If the chargeback is not withdrawn or resolved within 10 days, the account may be referred to a collections agency, and additional collection costs may be added to the outstanding balance.

### Acknowledgment of Non-Refundable Fees

By enrolling a player and signing this agreement, the Parent/Guardian acknowledges that:

- AC Marin reserves roster spots, coaching resources, and team placements based on player commitments.
- As a result, **club fees and team fees are non-refundable once the season begins** except in cases specifically approved by the club in writing.

Participation in the program constitutes acceptance of these terms and financial obligations.

By signing below, I confirm that I have read, understand, and agree to the AC Marin Financial Agreement, including all payment obligations, dispute procedures, and the Chargeback Policy.

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**I have read and agree to the above.**

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Signature

Date

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